

RETURN FORM

Date _____

CUSTOMER DATA

Customer name and surname																						
Customer email																						
Customer phone number																						
Bank account number for refund:	<table border="1"><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tr></table>																					
Full name of the account holder																						

ORDER INFORMATION

Bank transaction number/ Order number	
Date of receipt of goods	

Returned items (the full name and quantity of the product must be specified)

Item name	Quantity

Information on using the right of withdrawal:

1. You are entitled to withdraw from this contract within 14 days without mentioning the reason. The right of withdrawal will expire after 14 days. The term starts from the day of receipt of the goods.
2. To use the right of withdraw, you must notify us of your decision by e-mail shop@korola.lv, before or at the same time as you send the product back to us.
3. You will not be able to use the right of withdraw in the following cases:
 - if the returned item is damaged or not returned in the same condition and original packaging as you received it;
 - if the consumer has opened the packaging of the product as a result of which it has lost its meaning, characteristics or quality;
 - if the goods were made as a custom order;
 - if you used the product inappropriately, you lose the right of withdraw and the warranty applicable to the product.
4. SIA "Korola store" can withhold payment until the goods have been returned. Therefore, we recommend that you send the product back together with a return form.
5. You must send the goods back or hand them over to SIA "Korola store" without undue delay and in any case no later than 14 days from the day you received the goods. The deadline will be met if you send the goods back before the 14-day deadline expires.
6. SIA "Korola store" does not return money for the shipping and other additional duties and taxes that applied upon receipt of your shipment.
7. When returning the product, you must fill out the return form. If you fill out the form in printed form, it must be included when returning the product. If you fill out the form electronically, it should be sent to shop@korola.lv

By signing, I certify that I have entered the information correctly.

(Customer name, surname and signature*)

* If you send the form electronically, a signature is not required.