

SIA "Korola Store"
LV40203182500
Mazcenu aleja 6 - 31, Jaunmārupe,
Mārupes pag., Mārupes nov., LV-2166

Name and last name

Address

Contact information

Claim application

date

bought/ ordered

name of product

Customer complaints

Due to this, I request

request

Regulations

1. For each product, the Korola company gives a two-year warranty from the date of purchase of the product, if applicable the terms of use of the product have been observed. With such a guarantee, the product will be repaired or by the company Korola judgment – replaced with a new identical or other product of equal value.
2. Compliance of the product with the terms of the guarantee is determined in the evaluation process and not at the time of acceptance. The answer to the decision will be given within 10 days after the submission receipt.
3. The warranty is not given for products which, in Korola judgment, have been damaged by improper use as a result or due to the unsuccessful outcome of repairs carried out by the customer.
- 4 If the product has a defect as a result of improper use by the customer, then the warranty is refused and repair costs are borne by the customer.
5. With signature, customer certify that they handed over the above-mentioned product(s) and that they are familiar with the terms and conditions and agree to them.

date of the request

signature